

JOB SPECIFICATION**POST: DOMESTIC VIOLENCE SUPPORT WORKER**

FACTOR	ESSENTIAL	METHOD OF ASSESSMENT	DESIRABLE	METHOD OF ASSESSMENT
SKILLS AND ABILITIES	<ul style="list-style-type: none"> • Organisational skills • Communication skills (verbal and written) • Computer skills • Crisis handling 	<p>Interview</p> <p>Application form Interview</p> <p>Application form Interview</p> <p>Application form Interview</p>	<ul style="list-style-type: none"> • Training skills • Presentation skills • Group facilitation skills 	<p>Application form Interview</p> <p>Application form Interview</p> <p>Application form Interview</p>
EDUCATION & QUALIFICATIONS	<ul style="list-style-type: none"> • NVQ level 111 in Health and Social Care or similar • Knowledge of impact of domestic violence on families • Knowledge of child safeguarding systems 	<p>Application form Certificates</p> <p>Interview</p> <p>Interview</p>	<ul style="list-style-type: none"> • Certificate in group facilitation • Degree in Health and Social Care or similar • Knowledge of legislation relating to domestic violence, protection and justice, support and safeguarding 	<p>Application form Certificates</p> <p>Application form Certificates</p> <p>Application form Interview</p>

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EXPERIENCE	<ul style="list-style-type: none"> • Minimum of 6mths experience of working in a supportive role within residential or community-based environment • Experience of working with statutory and voluntary sector agencies • Experience of needs and risk assessment and support planning 	<p>Application form Interview</p> <p>Application form Interview</p> <p>Application form Interview</p>	<ul style="list-style-type: none"> • Experience of working with children and young people • Experience of working with service users with complex needs • Experience of working with service users in crisis 	<p>Application form Interview</p> <p>Application form Interview</p> <p>Application form Interview</p>
ATTITUDE	<ul style="list-style-type: none"> • Commitment to needs and issues of women, children and young people • Respect the rights and responsibilities of others • Have a sound value base of practice 	<p>Interview</p> <p>Interview</p> <p>Interview</p>		

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OTHER REQUIREMENTS	<ul style="list-style-type: none"> • Car driver with access to car • Flexible and responsive to project needs including evening and weekend work • To be able to fulfill the physical requirements of the post • Be able to respond to emergency situations in the refuge within one hour of contact call 	<p>Interview</p> <p>Interview</p> <p>Interview</p> <p>Interview</p>	Availability for additional hours	Interview