

JOB SPECIFICATION**POST: DOMESTIC VIOLENCE SUPPORT WORKER**

FACTOR	ESSENTIAL	METHOD OF ASSESSMENT	DESIRABLE	METHOD OF ASSESSMENT
SKILLS AND ABILITIES	<ul style="list-style-type: none">• Organisational skills• Communication skills (verbal and written)• Computer skills• Crisis handling	Interview Application form Interview Application form Interview Application form Interview	<ul style="list-style-type: none">• Training skills• Presentation skills• Group facilitation skills	Application form Interview Application form Interview Application form Interview
EDUCATION & QUALIFICATIONS	<ul style="list-style-type: none">• NVQ level 111 in Health and Social Care or similar• Knowledge of impact of domestic violence on families• Knowledge of child safeguarding systems	Application form Certificates Interview Interview	<ul style="list-style-type: none">• Certificate in group facilitation• Degree in Health and Social Care or similar• Knowledge of legislation relating to domestic violence, protection and justice, support and safeguarding	Application form Certificates Application form Certificates Application form Interview

FACTOR	ESSENTIAL	METHOD OF ASSESSMENT	DESIRABLE	METHOD OF ASSESSMENT
EXPERIENCE	<ul style="list-style-type: none"> • Minimum of 6mths experience of working in a supportive role within residential or community-based environment • Experience of working with statutory and voluntary sector agencies • Experience of needs and risk assessment and support planning 	<p>Application form Interview</p> <p>Application form Interview</p> <p>Application form Interview</p>	<ul style="list-style-type: none"> • Experience of working with children and young people • Experience of working with service users with complex needs • Experience of working with service users in crisis 	<p>Application form Interview</p> <p>Application form Interview</p> <p>Application form Interview</p>
ATTITUDE	<ul style="list-style-type: none"> • Commitment to needs and issues of women, children and young people • Respect the rights and responsibilities of others • Have a sound value base of practice 	<p>Interview</p> <p>Interview</p> <p>Interview</p>		

FACTOR	ESSENTIAL	METHOD OF ASSESSMENT	DESIRABLE	METHOD OF ASSESSMENT
OTHER REQUIREMENTS	<ul style="list-style-type: none"> • Car driver with access to car • Flexible and responsive to project needs including evening and weekend work • To be able to fulfill the physical requirements of the post • Be able to respond to emergency situations in the refuge within one hour of contact call 	<p>Interview</p> <p>Interview</p> <p>Interview</p> <p>Interview</p>	Availability for additional hours	Interview